# BOARD OF DIRECTORS' MEETING AGENDA

# FEBRUARY 17, 2025, 11:30 AM



II.	Approval of Minutes  A. *January Board Meeting	p. 3
III.	Financial Report  A. *Financials	p. 5
IV.	Staff Report  A. *Contract for Ambassador Program	p. 15 p. 17
V.	Old Business	
VI.	New Business A. New Office Space for DKA B. Update on Survey	p. 27
VII.	Public Forum	
VIII.	Adjournment	

Upcoming Meetings:
March 17, 11:30 Board Meeting
April 21, 11:30 Board Meeting

<sup>\*</sup> Denotes action items

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# BOARD OF DIRECTORS' MEETING MINUTES

## JANUARY 27, 2025, 11:30 AM

The Board of Directors of Downtown Knoxville Alliance met on Monday, January 27, 2025 at 11:30 am at 17 Market Square, Knoxville, TN.

Board members present included Mary Katherine Wormsley, chair, Chip Barry, Natalie Cummings, Faris Eid, Nikki Elliott, Gay Lyons, and Bobby McCarter. DKA and Knoxville Chamber staff in attendance included: Callie Blackburn, Michele Hummel, and Karen Kakanis.

#### I. Welcome

Mary Katherine Wormsley, board chair, called the meeting to order.

## II. Approval of Minutes

Mary Katherine Wormsley called for the minutes from the December board meeting to be approved. Chip Barry made a motion to approve the minutes. Bobby McCarter seconded the motion, which was unanimously approved by the board.

## III. Financials

Karen Kakanis delivered the report for the corporation explaining the various reports. A motion was made by Nikki Elliott to approve the financials. Gay Lyons seconded the motion, which was unanimously approved.

## IV. Committee Reports

## A. Marketing Report

The Marketing Committee met on January 21, 2025. The committee reviewed five sponsorships. A recommendation coming to the board in the form of a motion was to approve Knox St Patrick's Day Parade for \$2,500; Big Ears for \$10,000, KMA Free Family Fun Days for \$2,000, Rossini Festival for \$5,000, and Old City Market/Old City First Friday for \$10,000; with \$24,500 coming from the current event's budget and \$5,000 from street closure activation, which was accrued last year.

Faris Eid seconded the motion to approve the recommendations, which the board unanimously approved.

## B. Quality of Life Committee

The Quality of Life Committee met on January 23, 2025. The committee reviewed four sponsorships. The recommendation coming to the board in the form of a motion was to approve KPD's Mounted Horses for \$55,485; Pet Waste Program for \$3,500; Art in Public Places – Sculptures for \$10,000; and Art in Public Places for \$17,500.

Faris Eid seconded the motion to approve the recommendations and the board approved the motion. Bobby McCarter recused himself from the Art in Public Places sponsorships as he is on the board of Dogwood Arts.

## V. Staff Report

Staff presented their report, which provided an update on activities from the previous month. The full reports were included in the agenda packet.

## VI. Old Business

There was no Old Business.

## VII. New Business

Staff noted that the chamber will be moving out of downtown in late spring and DKA needs to find new offices within the BID. The staff have been looking for space and would like to be moved by the end of April. The board authorized Mary Katherine Wormsley to act on their behalf and approve a contract for a new office in order to expedite the move. Staff will present a budget for the new office at the next board meeting.

## VIII. Public Forum

Shera Petty with Visit Knoxville shared the 2025 Visitor's Guide with the board.

## IX. Adjournment

with no other business, the me	eting was adjourned.
	Secretary

Downtown Knoxville Alliance Statement of Cash Flows Fiscal YTD January 31, 2025

Fiscal YTD January 31, 2025	
	Jul '24 - Jun '25
OPERATING ACTIVITIES	
Net Income	(53,959)
Adjustments to reconcile Net Income	
to net cash provided by operations:	
1110 · Other Receivable	(15,114)
2020 · Accounts Payable	(3,329)
2600 · Accrued Payables	104,485
2700 · Accrued Wages	-
1350 - Prepaid Expenses	(19,282)
Net cash provided by Operating Activities	12,800
FINANCING ACTIVITIES	
3900 · Change in NA - unrestricted	-
Net cash provided by Financing Activities	-
Net cash increase for period	12,800
Cash at beginning of period	2,129,915
Cash at end of period	2,142,716
·	
Current Liabilities	(25,058)
Accrued Payables	(1,163,179)
Accounts receivable and Other	103,526
Prepaid Expenses	19,919
Subtotal	(1,064,792)
Judioidi	(1,004,772)
Projected Remaining Budgeted Income (Expenses)	
Revenue	121,240
Development	(115,000)
Quality of Life	(194,889)
Business Support	(21,924)
Marketing/Sponsorships	(146,410)
Administration	(103,611)
Subtotal	(460,593)
Projected Cash - Before Minimum Reserve	617,331
Minimum Cash Balance - Reserve	(150,000)
Projected Cash Availability	467,331

Downtown Knoxville Alliance Statement of Cash Flows Fiscal YTD January 31, 2025

Project	Grants	Permit Date	Comp Date	Accrued	YE 6/30/2024	Total
314 Union Ave (COK)	250,000			9/30/2022	0	0
YWCA Keys of Hope	250,000			6/30/2024	ō	Ō
Tennessee Theatre	300,000			6/30/2024	0	0
Art & Cultural Alliance	200,000			6/30/2024	0	0
	1,000,000	-		_	0	0

<sup>\*</sup> City approval required

Note: Farragut Building/Hyatt Place, 530 S. Gay Street

In 2015, DKA Board agreed to receive \$4,578 and abate the increased incremental assessments during the project's 25-year PILOT term which ends 3/17/41.

Note: Marble Alley/formerly Knox County property, 300 State Street

In 2013, Knox County Commission and Knox County IDB approved a 10-year PILOT for Marble Alley Lofts. Knox County previously held this property and was tax-exempt; therefore they did not pay property taxes or DKA assessments. PILOT term ends 12/31/25

Note: Church + Henley formerly State Supreme Court, 700 Henley Street

In 2019, DKA approved a 10-year abatement of the incremental assessment for the State Supreme Court project starting 48 months after developers close on the two parcels to allow for construction and project stabilization. DKA will continue to receive assessments for both properties based on the acquisition cost. DKA's assessment is expected to be approx. \$3,208 during the abatement time. The City's 25 year PILOT term ends 3/4/48. The property closed on 9/30/19. DKA's abatement ends 9/30/2033.

4020 6.239 6.6.631 5.530 527.164 183.176 88.412 103.556 5.209 2.493 3.054 8.686 8.473 5.205 5.209 6.526 8.172 5.2443 18.4.20 97.098 112.000 1.00 1.00 1.00 1.00 1.00 1.00 1	ביטון על ניסא ארוכנון אף פסקשנו מנון כין, אפני	Acct #	Jul 24	Aug 24	sep 24	Oct 24	NOV 24	Dec 24	Jan 25	TOTAL	rizs budger kemunder	Kemainder
See	Income Cain Tay Accomments	4020	0107	187 77	5 530	827 164	183 174	88 412	103 526	980 478	1125,000	144 322
5525   5659   6172   527,444   184,220   97,078   112,000   110	Investment income	4100	2,799	2,924	2,662	2.483	3,054	8,686	8,473	31,082	8,000	(23,082)
\$555 \$505 \$500 \$500 \$500 \$500 \$500 \$500	Total Income	•	9,038	955'69	8,192	529,646	186,230	97,098	112,000	1,011,760	1,133,000	121,240
5225         5226         5227         4455         6064           5150         112837         1480         12235         11,489         11,189         11,189         14455         6064         4455         6064           4 bees         5306         2444         1980         1233         11,189	Expenses											
5505  1	Development										-	-
\$665   \$665   \$675   \$9,676   \$9,776	Fam to Prosperity	5225	<b>3</b> 0 33	<b>k</b> )			K 0	¥ 5		t a	100,000	000,001
Signature	Joe Development										115,000	115,000
Sist	Overellity and I like											
Signature	Beautification	5659	8	8	84	163	103	109	86.594	87.214	70,000	(17.214)
5900         5900         5642         1.590         1.274         4.979         1.680         2.214         4.455         6.064           5643         3.080         5.225         2.475         1.680         2.214         4.455         6.064           5150         1.274         (979)         1.233         11.489         11.973         14.240         10.3344         1           1 East         1.274         (979)         1.200         1.218         6.733         5.200         4.827         246           1 Fleet         5375         2.464         1.950         1.2183         6.733         5.200         4.827         246           1 Float         1.274         (979)         1.800         1.2183         6.733         5.200         4.827         246           1 Float         1.274         (979)         1.800         1.2183         6.733         5.200         4.827         246           1 Float         1.274         (979)         1.800         1.2183         6.733         5.200         4.827         2.864         4.827         2.864         4.827         2.864         4.827         2.864         4.827         2.866         2.866         2.866         2.86	Ambassador Program	2922	9.676	9.676	9.676	9.676	9.676	9.676	9.676	67.734	117,000	49.266
Section	Residential - Other	2900								. •		
5642         3.080         5.225         2.475         1.650         2.214         4.455         6.064           5453         3.080         5.225         2.475         1.650         2.214         4.455         6.064           5150         1.274         (979)         1.2235         11,469         11,993         14,240         102,334         1           5306         1.274         (979)         2.648         1.8807         2.46         18.887         2.46           1 conditionent         5306         7.89         8.02         3.187         2.551         1.700         2.107         5.964           r Hunt         5306         7.89         8.02         3.187         2.551         1.700         2.107         5.964           sip         5520         7.430         5.50         1.300         12.183         6.733         5.220         4.827           sip         5520         7.430         5.50         3.50         1.00         2.107         5.964           sip         5520         7.23         5.50         1.707         5.964         4.827           sip         5520         7.24         4.99         4.91         2.85	Residential	5901	8	*	ŧ		٠	×		8	3,000	3,000
Sign	Trash Compactor	5662	Œ.	36	٠	٠	٠	*	٠	2	75,000	75,000
Sign	Open Street Activation	5663	1	٠			•	•	•	87	10,000	10,000
12,837   14,981   12,235   11,895   11,973   14,240   102,334   1	Security	5995	3,080	5,225	2,475	1.650	2,214	4,455	6,064	25,163	100,000	74,838
Signature   Sign	Total Quality of Life	•	12,837	14,981	12,235	11,489	11,993	14,240	102,334	111,081	375,000	194,889
5150         1,274         (979)         -         6,448         18,887         246           1,274         (979)         -         6,448         18,887         246           1,274         (979)         -         6,448         18,887         246           4 best         5305         2,444         1,950         1,800         12,183         6,733         5,220         4,827         246           4 r Hunt         5306         2,796         802         3,187         2,551         1,700         2,107         5,944           4 r Hunt         5356         1,430         550         375         1,100         2,100         2,564         1,100         2,100         2,564         4,93         491         2,564           4 lip         5420         4,182         11,787         25,659         8,433         28,426         40,291         1           5430         625         923         1,830         1,057         5,649         491         285           5440         17         34         15         26         1,809         6,656         20,348         20,348         20,348         20,348         20,348         20,348         20,348	Business Support											
1,274 (979)   8,448   18,887   246	Business Support	5150	1,274	(626)	4	·	8,648	18,887	246	28,076	20,000	21.924
5306         2,464         1,950         1,800         12,183         6,733         5,220         4,827           Flees         5306         788         802         3,187         2,551         1,700         2,107         5,964           Flees         5304         550         1,430         550         550         1,100         5,964           sight         2,1000         2,1000         2,000         29,500         29,500         29,500           up         5340         2,1000         -         10,000         -         20,000         29,500           sip         5420         -         945         724         499         491         285           sid         -         945         724         499         491         28,500         2000           sid         -         945         724         499         491         40,291         1           sid         -         945         724         4870         (53)         -         1,630           sid         -         -         -         -         -         -         -         -         -         -         -         -         -         -	rotal Business Support		1,274	(979)			8,648	18,887	246	28,076	20,000	21,924
\$305         2,444         1,950         1,800         12,183         6,733         5,220         4,827           \$306         778         802         3,187         2,551         1,700         2,107         5,944           #ees         \$375         550         1,430         550         375         1,100         -           4 bit         \$336         21,000         -         -         10,000         -         20,000         29,500           4ip         \$340         24,812         4,182         11,787         25,659         8,433         28,426         40,291         1           5430         \$24,812         4,182         11,787         25,659         8,433         28,426         40,291         1           5430         \$25         923         1,830         1,057         506         1,809         656           5440         17         34         1,63         1,057         506         1,809         656           5440         17         34         1,63         1,057         506         1,809         656           5440         20,348         20,348         20,348         20,348         20,348         20,348 <t< td=""><td>Marketing Expenses</td><th></th><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Marketing Expenses											
1,000   2,107   5,964	Advertising General	5305	2,464	1,950	008,	12,183	6,733	5,220	4,827	35,176	20,000	14,824
Flees   S335   S50   1,430   S50   S50   1,100	Print and Content Development	5306	798	805	3,187	2,551	1,700	2,107	5,964	17,108	55,000	37.892
S364   0.250   3/5	Website - All Committees	5375	550	1,430	055	055	•	0.1		4,180	30,000	25,820
19   5360   21,000   1,0000   1,0000   20,0000   20,500   27,500   24,812   4,182   11,787   25,659   8,433   28,426   40,291   1   1   2430   625   923   1,830   1,057   506   1,809   656   2440   17   34   15   15   20   14   22   1,830   1,830   1,057   506   1,809   656   1,809   1,809   656   1,809   1	Downtown Scavenger Hunt	5364			6,250	3/5				6,625	20,000	13,375
rel 5420 945 724 499 491 285 543 5440 17 34 15 15 20 14 22 18 243 5430 529 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Brand Remement	33/0	5			000	28	000	00	000	23,000	23,000
S420	Everis and sponsoring fotal Marketing Expenses	0000	24,812	4,182	11,787	25,659	8,433	28,426	40,291	143,590	290,000	146,410
S420	:											
## 5420	Administration	9			0	ç	ç	ç	Ċ		,	0
5435 5440 17 34 15 15 20 140 22 5445 5446 20.348 20	Medis/ Loaging/ Iravel	2420	. 507	. 60	247	1 057	504	1 800	797	7.744	9,000	3,030
5440     17     34     15     15     20     14     22       5465     -     4,000     2,206     2,041     1,630     1,630       5450     20,348     20,348     20,348     20,348     20,348     20,348     20,348     20,348       5460     20,348     20,348     20,348     20,348     20,348     20,348     20,348     20,348       5490     75     75     75     75     75     75     75       540     6     75     75     75     75     75       540     6     75     75     75     75     75       540     75     75     75     75     75     75       540     8     75     75     75     75     75       540     8     75     75     75     75     75       60,055     43,633     52,949     464,217     130,766     12,660     (53,959)     4       5355     7     7     7     7     7     7     7     7       5355     7     7     7     7     7     7     7     7     7       5355     7     7     7     7     7	Dank Epon	5435	670	3 ,	3 '	2	8	9	8 '	CP. (	000	(5) (2)
5465     3,443     3,949     4,870     (53)       5450     20,348     20,	Postocia	5440	17	34	15	15	8	7	22	8 8	2.500	2362
5450     - 4,000     2,206     2,041     - 1,630       Difficers     5460     20,348     20,348     20,348     20,348     20,348     20,348     20,348     20,348     1,630       5490     75     75     75     77     71     71     71       5480     69     75     75     75     75     75     75       5470     21,133     25,449     28,938     28,281     26,389     22,885     23,088     1       60,055     43,633     52,922     (44,769)     464,217     130,766     12,660     (53,959)     4       5355     5355	Professional Dev.	5465	: ,		3.443	3.949	4.870	(53)	١,	12.209	9009	(6.209)
3460         20,348 <td>Professional Svc</td> <th>5450</th> <td></td> <td>4,000</td> <td>2,206</td> <td>2,041</td> <td></td> <td></td> <td>1,630</td> <td>9,878</td> <td>12,000</td> <td>2,122</td>	Professional Svc	5450		4,000	2,206	2,041			1,630	9,878	12,000	2,122
5480 69 75 75 75 75 75 75 75 75 75 75 75 75 75	Svc Contract - Operations	5460	20,348	20,348	20,348	20,348	20,348	20,348	20,348	142,436	244,173	101,737
5480     69     75     75     75     75     75       5470     21,133     25,449     28,938     28,281     26,389     22,885     23,088     1       60,055     43,633     52,961     65,429     55,464     84,438     165,959     5       (51,017)     25,922     (44,769)     464,217     130,766     12,660     (53,959)     4       5355     40,833	Insurance Directors/Officers	5490	75	75	75	71	71	71	7	208	906	392
5470  21,133  25,449  28,938  28,281  26,389  22,885  23,088  1  60,055  43,633  52,961  65,429  55,464  84,438  165,959  5355  40,833	Software	5480	69	69	75	75	75	75	75	515	1,000	485
21,133 25,449 28,938 28,281 26,389 22,885 23,088 1 60,055 43,633 52,961 65,429 55,464 84,438 165,959 5 (51,017) 25,922 (44,769) 464,217 130,766 12,660 (53,959) 4	Supplies	5470								•	•	•
60,055 43,633 52,961 65,429 55,464 84,438 165,959 5 (51,017) 25,922 (44,769) 464,217 130,766 12,660 (53,959) 4	Total Administration	•	21,133	25,449	28,938	28,281	26,389	22,885	23,088	176,163	279,773	103,611
(51,017) 25,922 (44,769) 464,217 130,766 12,660 (53,959) 4 5355 40,833	Total Expenses		60,055	43,633	52,961	65,429	55,464	84,438	165,959	527,939	1,109,773	581,834
5355 40,833	Change in NAV		(51,017)	25,922	(44,769)	464,217	130,766	12,660	(53,959)	483,820	23,227	460,593
	Ptior Year Sponsorships Reserve	5355				40,833				40,833		
(51,017) 25,922 (44,769) 423,384 130,766 12,660 (53,959)	NAV Total after Surplus Spending		(51,017)	25,922	(44,769)	423,384	130,766	12,660	(53,959)	442,987		

# Statement of Cash Flows

January 2025

	TOTAL
OPERATING ACTIVITIES	
Net Income	-53,959.37
Adjustments to reconcile Net Income to Net Cash provided by operations:	
1110 Other Receivable	-15,114.28
1350 Prepaid Expenses	-19,281.82
2020 Acc. Payable:Accounts Payable	-3,329.21
2600 Accrued Payables	104,485.00
Total Adjustments to reconcile Net Income to Net Cash provided by operations:	66,759.69
Net cash provided by operating activities	\$12,800.32
NET CASH INCREASE FOR PERIOD	\$12,800.32
Cash at beginning of period	2,129,915.30
CASH AT END OF PERIOD	\$2,142,715.62

# **Profit and Loss**

January 2025

	TOTAL
Income	
4020 CBID Assessment	103,526.31
4100 Interest on Cash Reserves	8,473.24
Total Income	\$111,999.55
GROSS PROFIT	\$111,999.55
Expenses	
5100 Business Support	
5150 Merchant Support	246.00
Total 5100 Business Support	246.00
5300 Marketing Expenses	
5305 Advertising	4,827.21
5306 Print and Content Development	5,964.08
5360 Sponsorships - Events	29,500.00
Total 5300 Marketing Expenses	40,291.29
5400 Administration	
5420 Meals/Lodging/Travel	284.97
5430 Office Expenses	655.99
5440 Postage	22.36
5450 Professional Svc	1,630.00
5460 Services Contract	20,348.00
5480 Software	75.38
5490 Insurance D&O	70.84
Total 5400 Administration	23,087.54
5650 Quality of Life	
5655 Security	6,063.75
5657 Ambassador Program	9,676.34
5659 Beautification	86,594.00
Total 5650 Quality of Life	102,334.09
Total Expenses	\$165,958.92
NET OPERATING INCOME	\$ -53,959.37
NET INCOME	\$ -53,959.37

# **Balance Sheet**

As of January 31, 2025

	TOTAL
ASSETS	Charlest Statement Pages (19
Current Assets	
Bank Accounts	
1000 Cash & Cash Equiv.	0.00
1012 First Bank Checking	-12,871.55
1014 First Bank ICS	1,297,971.20
1020 Investments - Cert Dep and MM	
1022 FirstBank CD 0680	96,075.51
1036 Home Federal CD 2895	250,611.26
1037 First Century CD 0328	256,981.97
1038 Truist CD 6084	253,947.23
Total 1020 Investments - Cert Dep and MM	857,615.97
Total 1000 Cash & Cash Equiv.	2,142,715.62
Total Bank Accounts	\$2,142,715.62
Accounts Receivable	
1110 Other Receivable	103,526.31
Total Accounts Receivable	\$103,526.31
Other Current Assets	
1350 Prepaid Expenses	19,919.30
Total Other Current Assets	\$19,919.30
Total Current Assets	\$2,266,161.23
TOTAL ASSETS	\$2,266,161.23
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2000 Acc. Payable	0.00
2020 Accounts Payable	25,058.23
Total 2000 Acc. Payable	25,058.23
Total Accounts Payable	\$25,058.23
Other Current Liabilities	
2600 Accrued Payables	1,163,178.99
Total Other Current Liabilities	\$1,163,178.99
Total Current Liabilities	\$1,188,237.22
Total Liabilities	\$1,188,237.22
Equity	
3900 Change in NA - unrestricted	634,936.90
Net Income	442,987.11
Total Equity	\$1,077,924.01
TOTAL LIABILITIES AND EQUITY	\$2,266,161.23

Accrued Payables at 01.31.25		
City of Knoxville (314 Union Ave) accrued 9/30/22	FY23	\$250,000.00
Old City Market	FY24	\$2,500.00
Knoxville Jazz Orchestra	FY24	\$1,500.00
Market Square Power Wash (total of 2)	FY24	\$3,200.00
Marketing/branding/activation requests COK street closures	FY24	\$8,320.00
Marketing/branding/initial launch of Newts in Knox	FY24	\$19,174.00
YWCA Keys of Hope Grant	FY24	\$250,000.00
Art & Cultural Alliance - Emporium Project	FY24	\$200,000.00
Tennessee Theatre - \$300k total; \$100k current year Dev Grants	FY24	\$300,000.00
Tour de Lights	FY25	\$2,500.00
Viloins of Hope	FY25	\$5,000.00
2025 Programming - East TN Historical Society	FY25	\$5,000.00
Big Ears Festival	FY25	\$10,000.00
Old City Market & First Friday Block Party	FY25	\$10,000.00
Knoxville Opera - Rossini Festival	FY25	\$5,000.00
Knox St. Patrick's Day Parade	FY25	\$2,500.00
Knoxville Museum of Art - Free Family Fun Day	FY25	\$2,000.00
KPD Mounted Patrol Unit Expansion	FY25	\$55,485.00
Art in Public Places - Sculpture Program	FY25	\$10,000.00
Art in Public Places - Mural Program	FY25	\$17,500.00
Conservation - Pet Waste Project	FY25	\$3,500.00
		\$1,163,179.00

## A/P Aging Detail

As of January 31, 2025

DATE	TRANSACTION TYPE	NUM	VENDOR	DUE DATE	PAST DUE	AMOUNT	OPEN BALANCE
Current							
01/31/2025	Bill	INV013282	Knoxville Chamber	02/01/2025	11	269.48	269.48
01/24/2025	Bill	203753	Graphic Creations	02/15/2025	-3	246.00	246.00
01/31/2025	Bill	INV013379	Knoxville Chamber	02/15/2025	-3	20,348.00	20,348.00
01/31/2025	Bill	DKA-20325	Southern Bloom Social	02/15/2025	-3	1,800.00	1,800.00
01/31/2025	Bill	11897	MoxCar.	02/15/2025	-3	506.25	506.25
01/31/2025	Bill	01312025	Callie Blackburn	02/15/2025	-3	139.49	139.49
01/31/2025	Bill	0006893616	Knoxville News Sentinel	02/20/2025	-8	1,749.01	1,749.01
<b>Total for Current</b>						\$25,058.23	\$25,058.23
TOTAL						\$25,058.23	\$25,058.23

## A/R Aging Detail

As of January 31, 2025

DATE	TRANSACTION TYPE	NUM	CUSTOMER	DUE DATE	AMOUNT	OPEN BALANCE
Current						
01/31/2025	Invoice	04302034	City of Knoxville.	02/28/2025	103,526.31	103,526.31
<b>Total for Current</b>					\$103,526.31	\$103,526.31
TOTAL					\$103,526.31	\$103,526.31

# BOARD OF DIRECTORS' MEETING STAFF REPORT FOR FEBRUARY 2025

#### MARKETING

- Newsletter released on January 31 promoting new winter mural and ongoing events.
- Ongoing updates to social media and online engagement; website updates for businesses, event calendar, and Insider's Guide.
- Social Media 211,157 followers (previous: 208,745; 203,339; 201,091). Includes Facebook, Instagram, X, TikTok, Threads, and LinkedIn.
- Continued work on Newts in Knoxville (24/7 scavenger hunt) including coordination with legal team, COK, design with Preston Farabow, and branding with Robin Easter Design.
   Newt molds arrived at casting facility in Florida. Expected sculptures to be completed and returned to Preston by mid-March. Meetings for planning and launch to be determined.
- The next Marketing Committee meeting will be held on March 12.

## **BUSINESS SUPPORT**

- Website update and promotion for February 7 First Friday ArtWalk.
- Information to businesses on monthly events and conventions impacting staffing.
- Various Valentine's Day activations happening throughout the month of February to enage visitors with Downtown businesses between the holidays and Spring events and programming.

### **QUALITY OF LIFE**

- Researching hospitality worker's parking programs to help develop downtown.
- The new contract for the ambassador program will increase from \$117,000 to \$171,000, which includes expanded services, new vehicle, increased personnel, and salary increases for staff. This contract will remain the same for two years.
- Two newsletters
  - o Merchants and Residents: road closures
  - o Everyone: survey

#### **OTHER**

- Continuing to work on new office space for DKA.
- Met with City about ice rink replacements. Planning a meeting with downtown businesses regarding ways to help them during the holidays.
- TV/Radio Interviews
  - o WVLT Living East TN, holiday activities
  - o WVLT downtown events and how shopping downtown helps the economy
  - o Newstalk 990 upcoming events and activities in downtown

gr				
	8			



# Annual Budget, Wages, and Bill Rates

PRICING	Hospitality mbassadors	T	Team Leaders		Operations Manager
Pay Rate	\$ 21.60	\$	25.00	\$	40.26
FICA	\$ 1.65	\$	1.91	\$	3.08
WC	\$ 1.39	\$	1.61	\$	2.59
Liability	\$ 0.71	\$	0.83	\$	1.33
Unemployment	\$ 0.72	\$	0.84	\$	1.34
Subtotal	\$ 26.08	\$	30.19	\$	48.61
Weekly Hours	240		70		30
Annual Hours	12,480.00		3,640.00		1,560.00
Annual Billing	\$ 325,476.40	\$	109,873.40	\$	75,830.76
Overhead	\$ 3.93	\$	3.93	\$	3.93
Benefits	\$ 2.69	\$	2.69	\$	2.69
Profit	\$ 3.20	\$	3.20	\$	3.20
Bill Rate	\$ 35.90	\$	40.00	\$	58.43
Weekly Hours	240		70		30
Annual Hours	\$ 12,480.00		3,640.00		1,560.00
Annual Billing	\$ 447,977.45	\$	145,602.87	\$	91,143.39
ANNUAL BILLING		MA		\$	684,723.71

# **Budget Summary**

BUDGET SUMMARY								
Category	S. S. S. S.	\$	%					
Labor	\$	511,180.56	74.66%					
Benefits	\$	47,493.16	6.94%					
Labor Related (background checks, recruiting, awards, etc.)	\$	5,486.25	0.80%					
Uniforms	\$	9,371.25	1.37%					
Cell Phones	\$	5,760.00	0.84%					
Equipment (Truck, ATLVs, other 'capital' equipment)	\$	14,280.36	2.09%					
Equipment Related (fuel, maintenance, insurance, parking)	\$	5,277.64	0.77%					
Water (Pressure Washer & Office Location)	\$	150.00	0.02%					
Supplies and Tools	\$	5,640.00	0.82%					
Office Supplies & Printing	\$	855.00	0.12%					
Taxes & Miscellaneous	\$	1,182.00	0.17%					
Administrative Support (mgmt., travel, postage, etc.)	\$	21,510.67	3.14%					
Profit (9.0% of total)	\$	56,536.82	8.26%					
ANNUAL TOTAL	\$	684,723.71	100.0%					





# Equipment

Capital Equipment								
Items		Unit Price	Qty		Total	4	Amortized	
EV UTV (GEM Car)	\$	24,500.00	1.00	\$	24,500.00	\$	9,212.89	
E-Bike	\$	1,500.00	2.00	\$	3,000.00	\$	1,128.11	
Relays	\$	118.00	7.00	\$	826.00	\$	310.61	
Computers & Printer	\$	2,300.00	1.00	\$	2,300.00	\$	864.88	
iPhones/SMART Devices	\$	450.00	7.00	\$	3,150.00	\$	1,184.51	
Vehicle Wrap	\$	4,200.00	1.00	\$	4,200.00	\$	1,579.35	
TOTAL		CONTRACTOR		\$	37,976.00	\$	14,280.36	

# Schedule

SCHEDULE	
Hospitality Ambassadors	240
Team Leaders	70
Operations Manager	30.00
Weekly Total	340.00
Annual	17,680.00
FTE Employees	8.50



# K-Town Expansion Option 1

# Deployment

Position	Zone	Task	Hours	Sun	Mon	Tues	Wed	Thurs	Fri	Sat	Total
	All	Walking Patrol	7am - 3:30pm	8			8	8	8	8	40
	All	Walking Patrol	7am - 3:30pm	8	8	8			8	8	40
Unenitality Ambaecadore	All	Walking Patrol	7am - 3:30pm		8	8	8	8	8		40
Hospitality Ambassadors	All	Walking Patrol	7am - 3:30pm	8	8	8	8			8	40
	All	Walking Patrol	3pm-11:30pm			8	8	8	8 .	8	40
	All	Walking Patrol	3pm-11:30pm			8	8	8	8	8	40
Team Leaders	All	Supervision	7am - 3:30pm	8	8			8	8	8	40
ream Leaders	All	Supervision	3pm-11:30pm				6	8	8	8	30
Operations Manager	All	Working Manager	7am - 3:30pm			6		8	8	8	30
				32	32	46	46	56	64	64	
Total Scheduled Weekly H	ours										340





# Annual Budget, Wages, and Bill Rates

PRICING		Hospitality Ambassadors		Team Leaders		Operations Manager				
Pay Rate	\$	21.60	\$	25.00	\$	40.26				
FICA	\$	1.65	\$	1.91	\$	3.08				
wc	\$	1.39	\$	1.61	\$	2.59				
Liability	\$	0.71	\$	0.83	\$	1.33				
Unemployment	\$	0.72	\$	0.84	\$	1.34				
Subtotal	\$	26.08	\$	30.19	\$	48.61				
Weekly Hours		200		200		70		70		30
Annual Hours		10,400.00		10,400.00		3,640.00		1,560.00		
Annual Billing	\$	271,230.34	\$	109,873.40	\$	75,830.76				
Overhead	\$	3.26	\$	3.26	\$	3.26				
Benefits	\$	2.69	\$	2.69	\$	2.69				
Profit	\$	3.17	\$	3.17	\$	3.17				
Bill Rate	\$	35.20	\$	39.31	\$	57.73				
Weekly Hours		200		70		30				
Annual Hours	\$	10,400.00		3,640.00		1,560.00				
Annual Billing	\$	366,121.18	\$	143,085.20	\$	90,064.38				
ANNUAL BILLING					\$	599,270.77				

# **Budget Summary**

BUDGET SUMMARY							
Category Cat	7.	<b>9 5</b>	%				
Labor	\$	456,934.49	76.25%				
Benefits	\$	42,037.57	7.01%				
Labor Related (background checks, recruiting, awards, etc.)	\$	5,053.75	0.84%				
Uniforms	\$	8,268.75	1.38%				
Cell Phones	\$	5,040.00	0.84%				
Equipment (Truck, ATLVs, other 'capital' equipment)	\$	3,274.52	0.55%				
Equipment Related (fuel, maintenance, insurance, parking)	\$	1,592.94	0.27%				
Water (Pressure Washer & Office Location)	\$	150.00	0.03%				
Supplies and Tools	\$	5,640.00	0.94%				
Office Supplies & Printing	\$	805.00	0.13%				
Taxes & Miscellaneous	\$	1,182.00	0.20%				
Administrative Support (mgmt., travel, postage, etc.)	\$	19,810.67	3.31%				
Profit (9.0% of total)	\$	49,481.07	8.26%				
ANNUAL TOTAL	\$	599,270.77	100.0%				





# Equipment

	Cap	pital Equipment				
Items	7/22	Unit Price	Qty	Total	A	mortized
EV UTV (GEM Car)	\$	24,500.00		\$ -	\$	-
E-Bike	\$	1,500.00	2.00	\$ 3,000.00	\$	1,128.11
Relays	\$	118.00	6.00	\$ 708.00	\$	266.23
Computers & Printer	\$	2,300.00	1.00	\$ 2,300.00	\$	864.88
iPhones/SMART Devices	\$	450.00	6.00	\$ 2,700.00	\$	1,015.30
Vehicle Wrap	\$	4,200.00		\$ -	\$	-
TOTAL	1022			\$ 8,708.00	\$	3,274.52

# Schedule

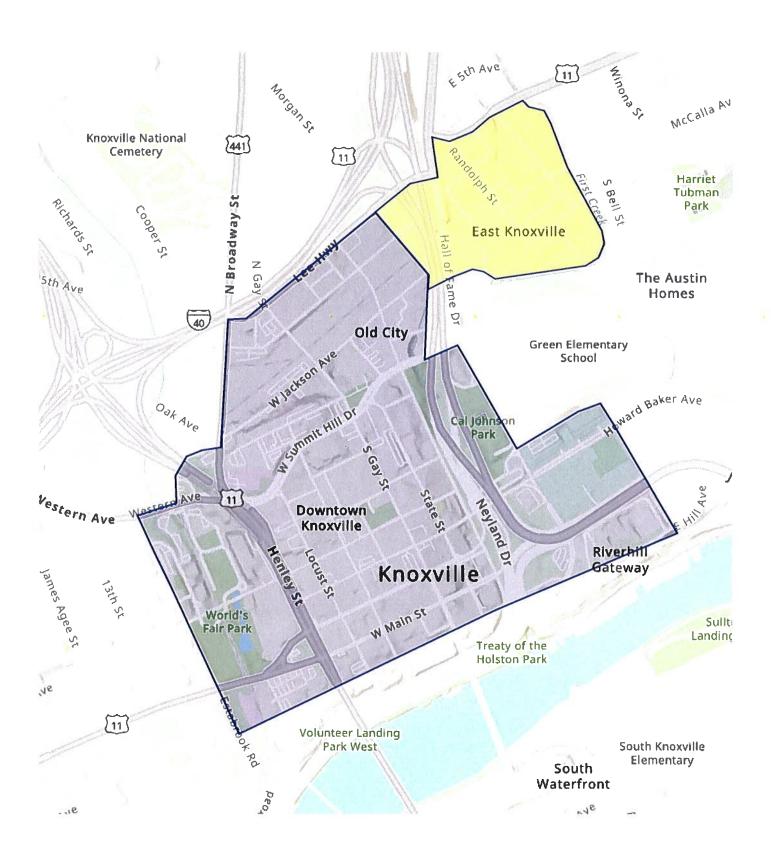
SCHEDULE	
Hospitality Ambassadors	200
Team Leaders	70
Operations Manager	30.00
Weekly Total	300.00
Annual	15,600.00
FTE Employees	7.50



# K-Town Expansion Option 2

# Deployment

Position	Zone	Task	Hours	Sun	Mon	Tues	Wed	Thurs	Fri	Sat	Total
Hospitality Ambassadors	Ali	Walking Patrol	7am - 3:30pm	8			8	8	8	8	40
	All	Walking Patrol	7am - 3:30pm	8	8	8			8	8	40
	Ali	Walking Patrol	7am - 3:30pm		8	8	8	8	8		40
	All	Walking Patrol	7am - 3:30pm								0
	All	Walking Patrol	3pm-11:30pm			8	8	8	8	8	40
	All	Walking Patrol	3pm-11:30pm			8	8	8	8	8	40
Team Leaders	All	Supervision	7am - 3:30pm	8	8			8	8	8	40
	All	Supervision	3pm-11:30pm	•			6	8	8	8	30
Operations Manager	All	Working Manager	7am - 3:30pm			6		8	8	8	30
			•	24	24	38	38	56	64	56	
Total Scheduled Weekly H	ours										300





Below is a breakdown of the substantial additions for moving forward to include the below and stadium....

- Draft Budget Option 1 (break down below) MY Recommendation and would be a
   \$55,064 increase per partner annually to the program (Breakdown also below)
- Draft Budget Option 2 (break down below)
- Pic of the Gem Car It's NEEDED!
- New Footprint to include the baseball stadium

## Option 1:

- Addition of one part-time(30 hours) Team Lead
- Addition of two full-time Hospitality Ambassadors
- Addition of 4-seater Gem Car
- Increase all Ambassador(both programs) to \$21 per hour
- Increase all Team Leads(both programs) to \$24 per hour
- Increase OM salary to \$82,500 annually

## Option 2:

- · Addition of one part-time(30 hours) Team Lead
- Addition of one full-time Hospitality Ambassador
- Increase all Ambassador(both programs) to \$21 per hour
- Increase all Team Leads(both programs) to \$24 per hour
- Increase OM salary to \$82,500 annually

I look forward to your questions and I know time is of the essence so let me know anything we might need for further consideration. And once all in agreement – I would recommend an April 1<sup>st</sup> start with a vision of how to fund (I could come of with some proposals for you to consider).

## **Current Funding Model vs New Funding Model**

Partners	Annual Investment	New Annual Investment
City	\$116,116	\$171,180
County	\$116,116	\$171,180
Down Knox	\$116,116	\$171,180
Visit Knox	\$116,116*	\$171,180
	\$464,464	\$684,723

<sup>\*</sup>VK provides all admin and mgmt. work and housing for downtown program

# Office Budget

	One-Time	N	1onthly	Yearly	
Rent		\$	730	\$ 8,760	
Phone/Internet		\$	116	\$ 1,392	
Parking		\$	65	\$ 780	
Insurance		\$	165	\$ 1,980	
Desks, Furniture,					
Conference Table,					
Chairs	\$ 25,000				
Contractor/Walls	\$ 13,500				
Moving	\$ 800				3 /hr min. probably manage ourselves for cheaper
Phone sets	\$ 400				product, manage careered to enouper
Printer/Scanner	\$ 250				
Kitchen Setup					
(coffee, water					
dispenser, fridge)	\$ 500				
TV/projector	\$ 500				at some point we need to add
Cleaning/Vacuum	200				
	\$ 41,150	\$	1,076	\$ 12,912	



# workspace interiors

Downtown Knoxville Alliance

2.12.25

workspaceinteriors

■ workspaceinteriors

Proposal 3

**I** workspaceinteriors